Cookie Policy

Last updated: 31 December 2025

This Cookie Policy explains how **Triora Group** ("we", "us", or "our") uses cookies and similar technologies on our website **www.trioragroup.co.uk**.

This policy should be read alongside our Privacy Policy.

---

1. What Are Cookies?

Cookies are small text files that are placed on your device (computer, tablet, or mobile phone) when you visit a website. They are widely used to make websites work efficiently, improve user experience, and provide information to website owners.

Cookies do not usually identify you personally, but they may collect information such as your IP address, browser type, and browsing behaviour.

---

2. Who We Are

Company name: Triora Group
Company number: 15019888

Registered office:
Crown Business Park
Govan Road
Fenton Industrial Park
Stoke On Trent
England
ST4 2RS

---

3. Types of Cookies We Use

We may use the following categories of cookies on our website:

Strictly Necessary Cookies

These cookies are essential for the website to function properly. They enable basic features such as page navigation and access to secure areas of the website. The website cannot function properly without these cookies.

Performance and Analytics Cookies

These cookies help us understand how visitors interact with our website by collecting information anonymously. They allow us to:

- See how visitors move around the site
- Identify which pages are most popular
- Improve website performance and usability

Functionality Cookies

These cookies allow the website to remember choices you make (such as preferences) and provide enhanced, more personalised features.

---

4. Third-Party Cookies

We may use trusted third-party services (such as analytics providers) that place cookies on your device to help us analyse how our website is used.

These third parties have their own privacy and cookie policies, and we do not control how they use cookies.

---

5. Managing and Controlling Cookies

You can control and manage cookies in several ways:

- Adjust your browser settings to block or delete cookies
- Set your browser to alert you when cookies are being used
- Use website cookie consent tools (where available)

Please note that disabling cookies may affect the functionality and performance of our website.

For more information on managing cookies, visit **www.allaboutcookies.org**.

---

6. Consent

When you first visit our website, you may see a cookie banner asking you to accept or manage cookies. Where required by law, non-essential cookies will only be placed on your device after you have given your consent.

You can withdraw or change your consent at any time by adjusting your browser settings or cookie preferences.

---

7. Changes to This Cookie Policy

We may update this Cookie Policy from time to time to reflect changes in technology, legislation, or how we use cookies. Any updates will be posted on this page, and the "Last updated" date will be amended accordingly.

---

8. Contact Us

If you have any questions about our use of cookies, please contact us using the details provided on our website.